

Russell Gentner

From: Johnny Biggs
Sent: 3/29/2004 11:53 AM
To: rgentner@listentech.com
Subject: LR-510L first run

Hi Russ,

At this date, we have received all but the remainder of the headsets. I just realized that I have your red fold up hand cart as well.

Women's conference was last Saturday. I had 1540 receivers programmed, charged, and ready on the rolling carts. The 24 transmitter were all up and running. I set levels with a tone and checked the quality, range, and channel interaction. The 24 transmitters worked very well as placed, with no interaction at the seat level. The report from the people involved in the language interpretation/delivery was that they were very pleased with the product. There were no problems with the many hundred that were used.

This weekend at General Conference we will hand out all of the radios, and I have no worry about performance.

While programming the 1540 production units, only one has a display problem that needs repair. 1 problem out of 1540...

In conclusion, I would like you and your staff to know that my experience during this large and fast project was first rate. Your professionalism, on-time delivery, quality control, attention to detail, and excellent communication resulted in a product that fit our needs, budget, and schedule.

I was very impressed with the Technical Guide, that Keldon handed me when I picked up the last of the radios. I wasn't expecting any documentation, much less anything so complete and well done!

In all, my experience with your company very greatly exceeded my expectations.

Thanks!

Johnny Biggs
Engineering Design Manager
LDS Church Audiovisual Engineering
50 East North Temple St.
Salt Lake City, UT 84150
Telephone (801) 240-5582
FAX (801) 240-1615
biggsjr@ldschurch.org

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