



Saint John's Lutheran Church and Open Arms Preschool

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Hello Cory,

I wanted to share with you a few of our experiences with the Listen Technologies Assisted Listening System we recently installed at St. John's. Over the past year we have been upgrading our sound system at the Church to better support our worship services – both traditional and contemporary. One of the areas we identified as a need was to provide an Assisted Listening System for those who may have difficulty hearing.

As you know, there are a number of companies which makes ALS devices, so I consulted with some of our members who had used ALS at other facilities – leveraging on their experiences, both good and bad. While none of them were able to identify the brands they liked or disliked, they were able to provide me with key preferences, which included:

- Wireless – so that they could sit anywhere
- High quality sound – of course
- A variety of headphone/earphone choices including inductive wire loop
- Personal volume control – but on a control that was not easy to accidentally change
- Simple operation – including not having multiple controls on top which could be inadvertently changed by the user.

In addition, I had the requirements of:

- Multi Channel – but lockable channel selector so that users could not accidentally change channels
- In device rechargeable batteries with no memory effect (NiMH) so that battery management was not an issue
- Cost effective

I found the Listen System, LT-800 with LR-300 receivers to meet all these requirements admirably. In particular, I like how the LR-300 battery/channel compartment can be locked to avoid inadvertent changes in settings and how the volume/on-off control is configured on the receiver to allow easy use, but also prevent 'bumping' of the volume control. I also liked the assortment of optional equipment, such as remote speaker receivers, which can be used to extend our sound system easily. Working with our local dealer, Loftin Technologies, we obtained a 30 day test system, were completely satisfied and followed up with purchase of our own equipment.

We have been using the system for several weeks now and I have had nothing but compliments. I find most of our users prefer headphones with the system, but some like the more unobtrusive ear speakers. Sound quality is extremely good throughout the sanctuary – and indeed, throughout the church.

In short, your product is helping us provide effective ministry!

In His Service,

Bob Gann
Sound System Coordinator
St. John's Lutheran Church

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