

## Weyerhaeuser handles industrial-strength noise with Listen

If you've ever used a cardboard box, you've probably used a Weyerhaeuser product. These standard and custom-designed corrugated boxes, as they are called in the paper industry, are produced in more than one hundred Weyerhaeuser plants across the country; plants teeming with activity and filled with noise. So much noise that employees must wear earplugs to protect their hearing.



So how do they communicate with each other? They yell. Not the best way to conduct plant tours for visiting managers, potential clients and vendors. But thanks to a wireless solution from Listen Technologies, a lot of the yelling has stopped.

Having worked in similar plants with similar noise issues, Maintenance Manager, Jim Dixon, decided to look into how others had met that challenge and what new technologies, if any, might improve those results. After some investigation, Dixon found Integrated Systems Support Group, a Listen dealer. ISSG provided Dixon with a demo system from Listen Technologies Corporation for a test run.

Everyone liked the results. "In an industrial environment like ours, earplugs are a necessity. Listen's crisp, clear sound - even with earplugs - is

more than we'd hoped for," says Dixon, whose experience with tour sound systems landed him the responsibility for finding a solution for Weyerhaeuser.

With the new Listen system, tour guides are finding their jobs easier and their tours more professional. They wear a portable transmitter and a behind-the-ear microphone, and can speak in their normal voices - no background noise to add distraction. Their listeners wear portable receivers and stereo headsets. All the equipment is compact and easy to wear, and is conveniently stored in a

charging/carrying case.



Many companies that turn to Listen for a sound solution soon find additional uses, adding to their ROI. Weyerhaeuser is no exception: using the same system they purchased for tours, the plant manager can now speak from his office to an employee,

equipped with a Listen receiver, anywhere in the 173,000-square-foot facility – and the sound remains crisp and clean.

With their Listen tour group communication system, the only yelling that Weyerhaeuser hears now are the shouts of praise from delighted customers, energized tour guides, and happy visitors.

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Don't miss a single sound.

