# Listen**TALK**

Factory Tours Done Safely with ListenTALK

**COVID-19 SOLUTION** 

Greenvale is a leading provider of fresh potatoes in the UK and is the largest supplier of organic potatoes in the country. With two facilities to package potatoes for processors, retailers, and wholesalers, Greenvale sources fresh potatoes from 200 growers in the UK as well as from its own growing operation.



Greenvale wanted to improve the customer tours of its facilities while also following COVID-19 safety precautions including physical distance and required face masks.



Greenvale chose ListenTALK as its facility tour solution. The twoway mobile group communication system helps users overcome the challenges that social distancing, face coverings, background noise, and hearing loss pose to communication.

Users wear a small, lightweight transceiver (combination transmitter/ receiver) on a lanyard around their neck and connect a headset provided by the factory or their own headphones or earbuds. They can hear everything their factory guide says and can speak to the group by pressing the talk button on the transceiver.

ListenTALK devices can also be sanitized between uses to help stop the spread of viruses and bacteria.



With the ListenTALK system, Greenvale offers an exceptional customer tour experience where everyone can follow safe social distancing practices while easily communicating with each other.

### Greenvale

*"My enquiry was dealt with professionally—felt I was in safe hands."* 

GREENVALE PURCHASING MANAGER









## ListenTALK

ListenTALK is the perfect group communication system for any environment. It's also reliable and encrypted for privacy.

#### Easy to set up and use.

Tour leaders can set up groups using the docking station or on the go by tapping a unit to the leader's device.

LISTEN

#### Allows for multiple groups.

In North America and Japan, up to 20 ListenTALK groups can operate in the same space, with up to 30 groups in the same area in Europe. There's no limit on group size.

#### **Delivers a safe and engaging**

**tour experience.** Participants can maintain a safe distance from each other while still hearing every word from the leader or other group members.



LISTEN TECHNOLOGIES 14912 Heritage Crest Way, Bluffdale, Utah 84065-4818 USA Phone: +1.801.233.8992 Toll-Free: 1.800.330.0891 www.listentech.com

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