



Warranty Information

Product Warranty

Listen Technologies products are designed and engineered to provide longstanding use for many years. Listen Technologies warrants all products against defects in materials and workmanship. All product warranties can be transferred, in the event product is transferred the warranty is valid from the original date of the product purchase.

Listen shall bear no responsibility or obligation with respect to the manner of use of any equipment sold. Listen specifically disclaims and negates any warranty of merchant-ability or fitness of use of such equipment including, without limitation, any warranty that the use of such equipment for any purpose will comply with applicable laws and regulations. The terms of the warranty are governed by the laws of the state of Utah, USA.

Warranty does not include normal wear and tear on the product. In addition, Listen Technologies is not liable for consequential damages due to any failure of equipment to perform as intended.

Listen stands by the quality of its manufactured products and will, at its own discretion, repair or replace any defective products. All product warranties are subject to change without notice.

For all warranty related inquires and information please contact support at support@listentech.com.

ListenTALK Products - 5 Years

Listen Technologies warrants (core product) ListenTALK listening systems to be free from defects in materials and workmanship under normal use and conditions for (5) five-years from the original date of purchase. All product warranties can be transferred, warranties are valid for (5) years from the original date of purchase.



All rechargeable Li-ion batteries supplied with transceivers and receivers are warranted for (1) one-year from the date of purchase.

ListenRF/iDSP Products - 5 Years

Listen Technologies warrants (core product) ListenRF listening systems to be free from defects in materials and workmanship under normal use and conditions for (5) five-years from the original date of purchase. All product warranties can be transferred, warranties are valid for (5) years from the original date of purchase.

All rechargeable Li-ion batteries supplied with transceivers and receivers are warranted for (1) one-year from the date of purchase.

ListenIR Products - 3-5 Years

Listen Technologies warrants (core product) ListenIR LT-84 Transmitter/Radiator, and the LA-140/141 Expansion Radiators to be free from defects in materials and workmanship under normal use and conditions for (3) three-years from the original date of purchase. The ListenIR LT-82 Transmitter and all receivers carry a (5) five-year warranty. All product warranties can be transferred, warranties are valid for (5) years from the original date of purchase.

All rechargeable Li-ion batteries supplied with transceivers and receivers are warranted for (1) one-year from the date of purchase.

ListenWi-Fi Products - 2 Years

ListenWiFi servers, audio interface hardware, and network hardware carry a (2) two-year manufacturer's warranty to be free from defects in workmanship and material under normal use and conditions from the original date of purchase. All product warranties can be transferred, warranties are valid for (2) years from the original date of purchase.

Audio Everywhere Products - 2 Years

Audio Everywhere servers, audio interface hardware, and network hardware carry a (2) two-year manufacturer's warranty to be free from defects in workmanship and material under normal use and conditions from the original date of purchase. All



Product warranties can be transferred, warranties are valid for (2) years from the original date of purchase.

Listen EVERYWHERE Products - 2 Years

Listen EVERYWHERE servers and receivers carry a (2) two-year manufacturer's warranty to be free from defects in workmanship and material under normal use and conditions from the original date of purchase. All product warranties can be transferred, warranties are valid for (2) years from the original date of purchase.

Rechargeable batteries supplied with LWR-1020 receivers are warrantied for (1) one-year from the date of purchase.

Listen NAVILUTION Products - 2 Years

Listen NAVILUTION Server, DCP, SBC and GPS carry a (2) two-year manufacturer's warranty to be free from defects in workmanship and material under normal use and conditions from the original date of purchase. Network cables are excluded. Damage due to faulty or incorrect installation by the customer or a third party is excluded from this warranty.

All product warranties can be transferred, warranties are valid for (2) years from the original date of purchase.

ListenPoint Products - 5 years

The ListenPoint control units, room module, and microphone/media interface carry a (5) five-year warranty to be free from defects in workmanship and material under normal use and conditions from date of purchase. All product warranties can be transferred, warranties are valid for (5) five-years from the original date of purchase. Li-ion batteries supplied with the microphone/media interface carry a (90) ninety-day warranty from date of purchase.

Other Products and Accessories

All other products and accessories carry a (1) one-year warranty to be free from defects in workmanship and material under normal use and conditions from the original date of purchase.

The following cases are not covered by the above warranty:



- Minor faults or deviations in the quality of a product which do not affect the product's value or fitness for its intended purpose
- Consumable items such as but not limited to: Earbud cushions, Headphone cushions/covers, microphone windscreens, NiMH rechargeable, and disposable alkaline batteries
- Faults resulting from improper use (e.g. operating errors, mechanical damage, incorrect operating voltage)
- Faults due to wear and tear
- Any modification of Listen products affected by you or a third party, unless Listen has given its prior written consent to the nature and extent of the modification faults of which the purchaser was already aware at the time of purchase

Non-Warranty Repairs

Listen charges time and materials to repair Listen products not covered by warranty. Contact Listen for details.