Application Guide: Interpretation Mode









#### **ListenTALK Basics**

ListenTALK's advanced features include the ability to use ListenTALK for interpretation in a variety of settings. This application guide outlines how to create groups for simultaneous interpretation by setting up an interpreter leader unit as well as two-deep interpretation.

Before proceeding, one should be familiar with the basic operations.

View ListenTALK Quick Start Guide to orient to ListenTALK basic operations:



#### **Pairing**

#### Pairing on the go with NFC:

- 1 Enter pairing mode by pushing the soft button (on the leader unit) until it flashes.
- 2 Tap the back of the leader unit to the back of the participant's unit.
- **3** Beep! (successfully paired).





Pairing mode symbol



# **Leader** (Presenter/main floor)

## Interpreter (Paired to presenter/main floor)





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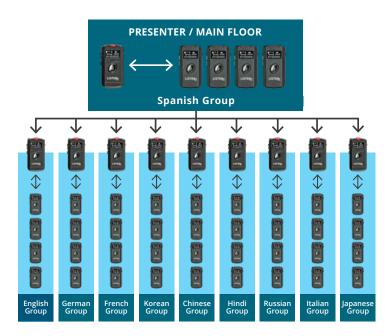
#### **Setting Up Simultaneous Interpretation**

- 1 Activate "interpreter" on interpreter leader unit via main menu.
  - Turn on the unit by pressing the power button on the top of the unit.
  - · Simultaneously press and hold the power button and volume down button for approximately three seconds until "main menu" appears.
  - · Using volume down button, select interpreter and move to select "on".
- 2 Pair interpreter leader unit to the presenter/main floor leader unit.

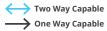
  Note: upon successful pairing, the interpreter leader will beep and display the interpreter icon on the graphic display.
- 3 Create ListenTALK groups in normal manner.

**Note:** For more details including how to set up interpretation mode using the ListenTALK software, view pages 28-29 and 32-34 of the ListenTALK user manual at **www.listentech.com/listentalk-support.** 





Total 20 Groups: 1 Presenter Main Floor and up to 19 Interpreter Groups

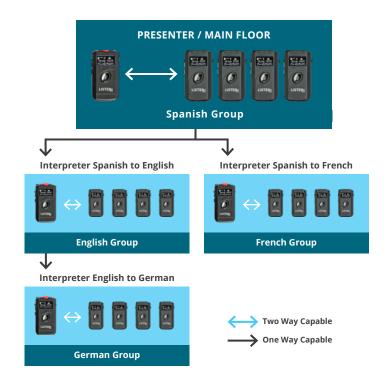


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#### **Setting Up Relay Interpretation**

**Two Deep Interpreter:** Interpreter leader units may be two deep, meaning an interpreter unit may be paired to another interpreter unit. See the diagram. This allows flexibility for interpreters. In the example shown, the German interpreter does not understand Spanish, however they are able to interpret from English to German.

- **Activate "interpreter"** on interpreter leader unit #1 via main menu.
  - · Turn on the unit.
  - Simultaneously press and hold the power button and volume down button for approximately three seconds until "main menu" appears.
  - · Using volume down button, select interpreter and move to select "on".
- Pair interpreter leader unit #1 to the presenter/main floor leader unit. Note: upon successful pairing, the interpreter leader will beep and display the interpreter icon on the graphic display.
- 3 Pair interpreter leader unit #2 to interpreter leader unit #1.
- Create ListenTALK groups in normal manner.



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#### Here are some quick tips to troubleshoot common issues.

If you need additional assistance, please call our technical support team. We're always happy to help!

#### The participants can't hear/audio quality is poor.

**Is the volume turned up?** Units default to low-volume, so adjusting the volume up may help. Audible beeps can be heard as the volume increases even if there is no audio from the leader.

Are the headphones/earbuds pushed in completely? The 3.5 mm standard jack must connect completely with the headphones or earbuds being used. To check, unplug and then plug them in again ensuring they're in the port all the way.

**Is the participant part of the group?** Check the display with leader or sub-leader group name/number and re-pair using NFC if necessary.

**Are the headphones/earbuds functional?** Try using a different set - especially if no beeps are heard when adjusting the volume.

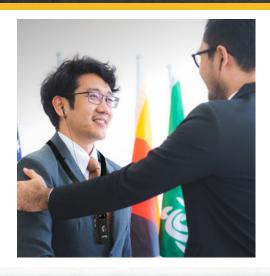
**If audio cuts out abruptly,** check for physical interference (walls, meta structures, etc.) and have the participants move closer to the leader.

If all else fails blame your intern! Or try rebooting the unit by turning it off and then on again with the power button on the top of the unit.





ListenTALK is the preferred choice for portable, simple interpretation.





For questions, a demonstration, or to get a quote, contact Listen Technologies today.

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