

## Our Redeemer Lutheran Church

# Listen **EVERYWHERE**

Our Redeemer Upgrades to Wi-Fi Assistive Listening System



**Our Redeemer Lutheran Church** is a congregation of the La Crosse Area Synod of the Evangelical Lutheran Church in America (ELCA), located on the south side of the city of La Crosse, WI. Founded in 1950, Our Redeemer has contributed to the spiritual life of the La Crosse area for nearly 75 years.



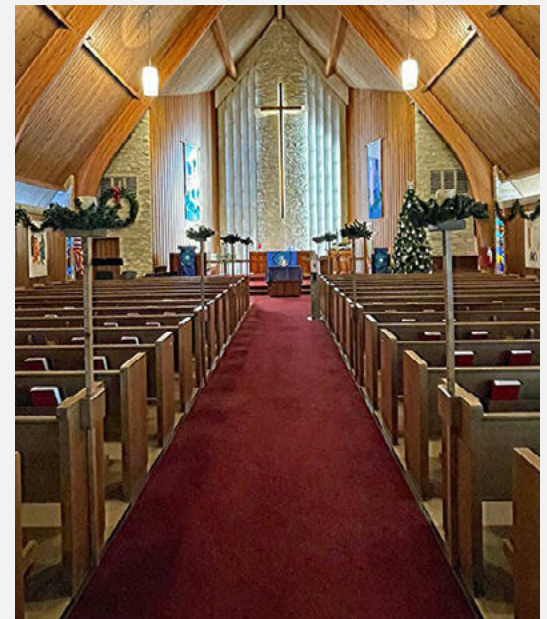
### CHALLENGE

Our Redeemer had an assistive listening system installed in the sanctuary. However, the older analog system wasn't working well, and parishioners complained about the sound quality. When church leaders heard grumblings of worshippers looking at changing churches to access better assistive listening systems so they could hear worship services, they knew they needed to find a new assistive listening solution.



### SOLUTION

Congregant Ed Klein spent his career installing VOIP systems for the local phone company and volunteered to help find a solution for the church. He turned to audio visual equipment store **Tri-State Sound and Light** for advice. They recommended the Listen Technologies **Listen EVERYWHERE** audio over Wi-Fi assistive listening system.



*“ In this beautiful sanctuary, it is nice to finally be able to hear the word of God, the hymns, and the prayers with crystal clear clarity. ”*

Congregant

**Our Redeemer Lutheran Church**



Klein installed the **LWS-10 two-channel Listen EVERYWHERE server** and, during testing, discovered the wireless router located in a closet some distance away from the sanctuary was not reaching the front of the elongated sanctuary. With a simple installation of an extender, there's a strong Wi-Fi signal throughout the sanctuary. Now everyone can access the assistive listening system through the Listen EVERYWHERE app. Congregants who want to borrow a receiver instead of using their device to access the app can check one out before worship services.



## RESULT

One gentleman with severe hearing loss came up to Klein after worship service and said he could hear everything during the service, the pastor, and the music. He thanked Klein for installing the new system and helping everyone learn about it and commented that he hadn't been able to hear that well for more than 11 years. Another congregant using the Listen EVERYWHERE app to access the audio during services commented: "In this beautiful sanctuary, it is nice to finally be able to hear the word of God, the hymns, and the prayers with crystal clear clarity."

Klein said, "You guys have an awesome, awesome product. Everything was really intuitive. Being someone who has worked in technology for years, it's nice to use easy, intuitive products."



## PRODUCTS USED

- (1) **LWS-10** Two Channel Wi-Fi System with Two Receivers

**Because everyone deserves the same great experience.**



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